

WHAT SOME LIFELINE CRISIS SUPPORTERS HAVE TO SAY

*"I have developed some great
new friendships"*

*"It's really improving my confidence and
ability to help someone in crisis"*

*"I enjoy supporting people in
need"*

I get a lot of satisfaction from helping"

*"It's improved my confidence
and self-esteem and awareness"*

*"It's enhanced my personal growth and I
have developed skills which I apply to my
own life"*

CONTACT US!



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/LifelineSouthEast



Lifeline
Saving Lives

Crisis Support. Suicide Prevention.



Lifeline
South East SA

**CRISIS SUPPORT
WORKPLACE
TRAINING**

WWW.LIFELINE.ORG.AU



OUR STORY

Lifeline is a national charity providing all Australians experiencing a personal crisis with access to 24-hour crisis support and suicide prevention services, via phone and short form messaging (chat or text)-based modalities. Somewhere in Australia there is a new call to Lifeline every minute.

Lifeline was founded by the Reverend Dr Sir Alan Walker in 1963. The charity provides 24-hour crisis support and suicide prevention services.

The work of Lifeline is made possible by over 11,000 volunteers and has over 1,000 staff members who dedicate themselves to making Lifeline's essential and lifesaving work possible.

CRISIS SUPPORT VOLUNTEER

Lifeline's volunteers give their time, energy and expertise generously to achieve our Vision of an 'Australia free of suicide', so that no person has to face their darkest moments alone.' Lifeline South East is truly grateful for the support of our volunteers, who help us achieve our Vision.



TRAINING

STAGES

- **Stage 1** – Blended learning (e-learning + face-to-face)
- **Stage 2** – Student Placement
- **Stage 3** – Internship

DURATION

The training takes place over 14 months. Successful completion results in Accreditation as a Lifeline Crisis Supporter and obtaining a nationally recognised Statement of Attainment in the **CHCSS00113** Crisis Support Skillset:

CHCCCS003 Increase the safety of individuals at risk of suicide

CHCCCS019 Recognise and respond to crisis situations

CHCCCS028 Provide client-centred support to people in crisis

Lifeline Australia RTO 88036